



September 20, 2010

Dear WHP Provider:

As a valued provider of the Welborn Health Plans (WHP) network, we are excited to inform you of the new WHP ID cards for all our Fully-Insured members. These will be issued to members next week for an October 1st effective date, so you should begin seeing them very soon.

The ID cards have been redesigned to be more durable and easier to read. The old Fully-Insured ID cards have been discontinued and should no longer be used. In addition to improving the quality of the new cards, additional changes have been made to the content. As a result, it will be important that you request the new ID card from our members to ensure you have the most current card on file.

Even though the Fully-Insured and Self-Funded ID cards will appear similar, the two products will continue to have different claims processing addresses. While the addresses have not changed, it is an important identifier between the two cards. For quick reference, we have enclosed a graphic that illustrates the differences. Should you have any additional questions after reviewing the enclosed information, please contact Provider Services at (812) 426-6600, option 4.

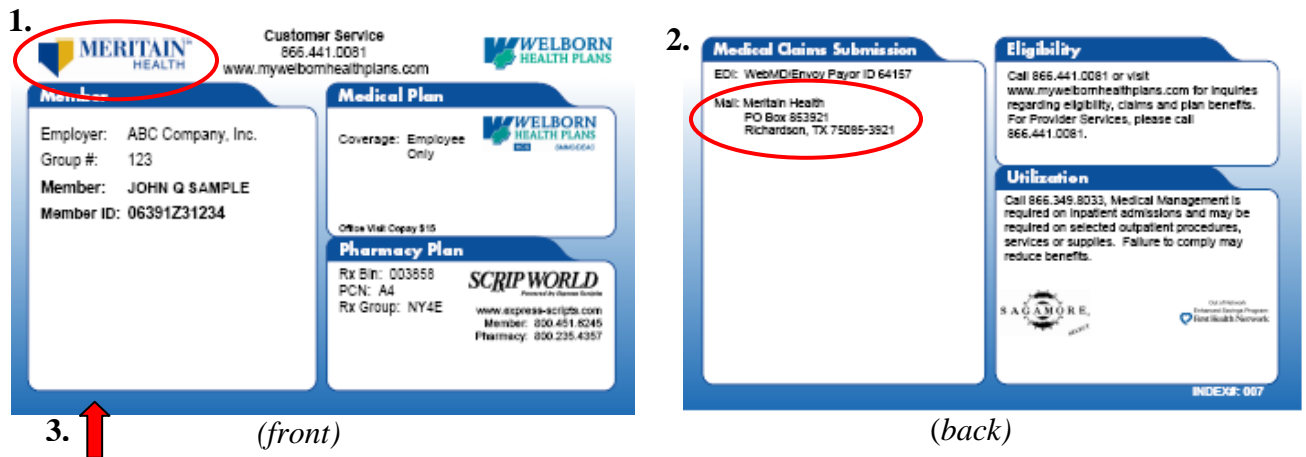
We truly appreciate your participation and ongoing support of WHP!

Welborn Health Plans
Provider Services Department

New Fully-Insured ID Card



Current Self-Funded ID Card



Number Key

1. The logo in the top left-hand corner is the best way to identify the member:
WHP = Fully-Insured; Meritain = Self-Insured
2. Important: Claims go to different addresses.
3. The green background denotes Fully-Insured. The blue background denotes Self-Funded.